



Bookings are subject to the following terms and conditions

Terms & Conditions updated 12th May 2021

1. A contract between you (the holiday guest) and us (the accommodation owner) will come into existence when payment is received, and a booking confirmation is issued showing the confirmed holiday dates. The contract binds you & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.
2. A non-refundable £100 deposit is payable at the time of booking. Bookings made less than two weeks before your arrival date must be paid in full.
3. The balance must be paid no later than two weeks before the commencement of your holiday. If the balance is not received by the due date, then your holiday will be treated as a cancellation and the deposit will not be refunded.
4. All cancellations must be notified in writing via email to bookings@tychoch.holiday.
4.1 Cancellation fees. A cancellation made more than 6 weeks before the booking start date the £100 deposit is forfeited. Cancellations made less than 6 weeks before the booking start date the full balance will be due.
5. We strongly advise that you take out comprehensive travel insurance to cover cancellations. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation.
6. Your booking will not be cancelled by us except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.
7. Your deposit and any balance paid will be refunded in full should your booking be cancelled due to Covid-19 Government Restrictions.
8. No parties or events – the maximum number of persons using the accommodation at any time must not exceed 4 persons and only those listed on the booking form can occupy the property. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
9. Bookings cannot be accepted from persons under eighteen years of age.
10. We reserve the right to refuse a booking without giving any reason.
11. We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.
12. You will be able to check in from 3pm unless otherwise agreed and you are required to vacate the property by 10am on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for the next guests. In the rare event that check in is delayed we will endeavour to give you as much notice as possible.
13. Pets (where not agreed at the time of booking) vaping or smoking anywhere inside the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by pets or smoking will be at the expense of you.
14. Pets are accepted in some circumstance – please check with us in advance. Please do not let pets onto the furniture, especially sofas, chairs and beds. Guests are responsible for cleaning up after their pets.
15. Due to the elevated nature of the property there are a number of steps to access the property, stairs within the property and steps in the outdoor area and up to the decking. Not suitable for anyone with mobility difficulties.



16. Damages and breakages – please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage.
17. Please do not move any furniture from one room to another.
18. Please remove shoes before going upstairs.
19. Please lock the doors and close the windows when you leave the property unoccupied.
20. Please make sure you switch off lights, heating, and all electrical appliances when you go out.
21. Please do not take any bath towels with you to the beach or out of the property.
22. We reserve the right to make a charge to cover additional cleaning costs if you leave the property in an unacceptable condition.
23. Please note that if any keys issued are not returned at the end of your stay, then the cost of replacement will be charged to you.
24. You may in no circumstance re-let or sublet the property, even free of charge.
25. We shall not be liable for any temporary defect or malfunction of any equipment, machinery, or appliance in the building, and will endeavour to rectify any issues immediately.
26. No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.
27. We are not responsible for the loss of any personal belongings or valuables of the guests.
28. All inventories must remain in the property and not be taken out of the property.
29. Guests are responsible for the safety and security of their children at all times. Never leave children without adult supervision.
30. There is no designated parking area but a parking space for one vehicle is usually available on the street outside the property.
31. Please respect the community and try to keep noise levels to a minimum, especially between 11 pm and 8 am.
32. We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort, or health of others.
33. Barbecue – please use the designated barbecue utensils and clean the barbecue after use. The ash can be placed in the ash bin provided. You will need to provide your own BBQ charcoal.
34. The log burner can be used and will burn logs or coal. Please read and understand the instructions prior to using and empty any ashes into the ash bin provided at the rear of the property. Logs and kindling are provided.
35. Candles are not allowed inside the house.
36. Waste. Please use the waste bins in the kitchen, bedrooms and bathrooms. You can place any full bags in the large wheelie bin at the front of the property which will be emptied weekly (on a Wednesday).
37. Check-out – Please place the key back in the key lock box. It would be much appreciated for you to leave the accommodation in as tidy a condition as you found it.
38. Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us and we will endeavour to put matters right.
39. We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
40. COVID-19 measures are in place at the property. The property will be thoroughly cleaned between each guest, and we would request that you strip the bedding prior to departure and leave in the shower for collection. Hand Sanitiser will be available at the entrance door for you to use upon entry. Handwash will be available for you to use at both sinks, as well as a disinfectant spray (in the cupboard under the sink).